



# **WinMATE E430 Series PDA**

## **WEH 6.5 User Guide**

In the warehouse, inventory contains different items which can be located in any corner of the warehouse. Obviously, inventory management becomes a key issue that has to be solved instantly.

Version 2.10 Revision A February 2013

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# Chapter 01

## SAFETY INFORMATION

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## Chapter 1: Safety Information

### 1.1 Exposure to Radio Use

E430 series is equipped with Bluetooth, WI-Fi and Cellular modem radio. In some situation or area, user may be required to turn off the radios. For example;

- User's needs to turn the phone OFF when in an area posted "TURN OFF RADIO SIGNAL." to avoid interfering with blasting operations.
- User needs to turn OFF the radio signal in health care facilities. Hospitals or health care facilities may be using devices that sensitive to Radio Frequency energy.
- Aviation authority regulations prohibit user from using phone while in the aircraft.

In order to prevent the handheld from emitting radio signals, do the following step:

- To turn off the device:  
Press and hold the power button for 3 sec to **turn off**.
- To turn off the Communication options e.g. Bluetooth, Wi-Fi, cellular modem radio:  
Go to control panel select Network and Dial-up Connections.  
If any radios are on, tap and hold to select turn off the connection.

### 1.2 RF Exposure Information

This PDA meets the government's requirement for exposure to radio waves. This PDA is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government. The exposure standard for wireless devices employs a unit of measurement known as the Specific Absorption Rate (SAR). The SAR limit set by the FCC is 1.6W/Kg. Test for SAR are conducted using standard operating positions accepted by the FCC with the device transmitting at its highest certified power level in all tested frequency bands. Although SAR is determined at the highest certified power level, the actual SAR level of the device while operating can be well below the maximum value. This is because the PDA is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer user to a wireless base station antenna, the lower the power output.

For body worn operation, this PDA has been tested and meets the FCC RF exposure guidelines for use with an accessory that contains no metal and the positions of the handset minimum of 1.5 cm from the body. User of other enhancements may not

ensure compliance with FCC RF exposure guidelines. If user do not use a body-worn accessory and are not holding the PDA at the ear, position the handset a minimum of 1.5 cm from your body when the device is switched on.

### 1.3 Battery Safety Information



Do not use other battery which is not intended for the product. Use only the battery compatible for the device and follow battery usage, storage, and charging guidelines in this user guide.



A damage rechargeable Lithium-ion polymer battery can cause explosion or fire. To prevent personal injury and/or property damage:

- Do not open, disassemble, puncture, or crush the battery.
- Do not leave or store the PDA in an area which is near a heat source such as vehicle dashboard, dryer or other heat source.
- Do not attempt to insert foreign object into the battery or allow conductive objects to contact the battery.

In the event of battery leak:

- Do not have any contact with the battery fluid.
- If battery fluid leaks onto the skin or cloth, wash the affected area with clean water.



Please contact your current Winmate distributor or local Winmate vendor if you suspect damage to your PDA or battery for inspection and reparation.

### 1.4 Electrostatic Discharge



Please follow proper electrostatic discharge precaution to prevent static damage that can harm electronic components inside your device.

### 1.5 Driving



Using mobile device or accessory while driving may cause distraction and maybe illegal in some areas where you drive. Please obey the laws and regulations on the use of mobile device.

# Chapter 02

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## Chapter 2: About Winmate E430 Series

### 2.1 About E430

Winmate E430 Industrial PDA is based on the Texas instruments DM3730 processor running at 1 GHz. This device is an OMAP compatible package with an ARM Cortex-A8 core and powerful graphics accelerator. The 4.3-inch capacitive multi-touch display offers 480 x 800 pixel WVGA resolution. Other new era tech includes dual cameras, a micro-SD card slot, speedy 802.11 Wi-Fi, integrated GPS and optional 3G mobile broadband.

### 2.2 Features

This section provides the features of the E430 series and describes how to set this device for the first time



## Features

1	Earpiece	Use to listen during phone conversation.
2	3.5 mm headset connector	Use to connect a headset.
3	Webcam	To capture a front view picture and use for Video call.(Not support on Win Mobile 6.5)
4	Proximity & Light Sensor	Proximity function is used specifically towards near field proximity applications. In mobile phones, the proximity detection can detect when the user positions of mobile phone is close to their ear.  Light sensor detects the availability of light and automatically controls the brightness of screen backlight intensity.
5	IR	Use for sending and receiving infrared signals.
6	LED indicator	LED indicator indicates the battery power or charging status.
7	Power Button	Press and hold the button for 3 seconds to turn on/off E430. Press to turn on/off the screen.
8	Function Key	Use to trigger the barcode reader for E430 series with barcode reader. Press and hold for 3 seconds to Mute E430.
9	Volume Up / Down	Increases or decreases the call volume when a call is in progress. In other applications, it controls the volume of music or other audio.
10	4.3" Touch screen	Display all information needed to operate E430.
11		Opens the <b>Start</b> menu.
12		As the second button on bottom.
13		As the third button (sometimes forth) on bottom.
14		As the fifth button (sometimes sixth) on bottom.
15	Micro USB	Use for charging and communication.
16	Microphone	Use for voice recordings.
17	Speaker	Provides audio output for music and video.
18	LED	Use it as a flashlight.
19	5 MP Rear Camera	Takes photos or record videos.

## 2.3 Getting started

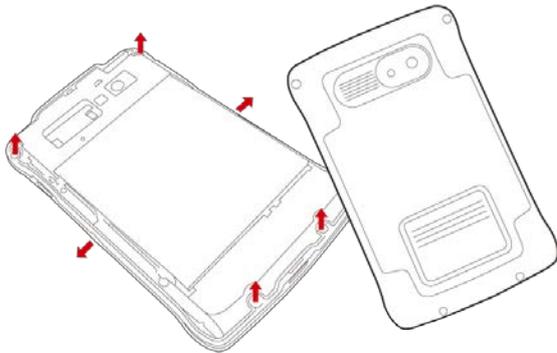
To start using the E430 for the first time:

- Install SD Card
- Install the Battery
- Charging the Battery
- Remove the screen protector

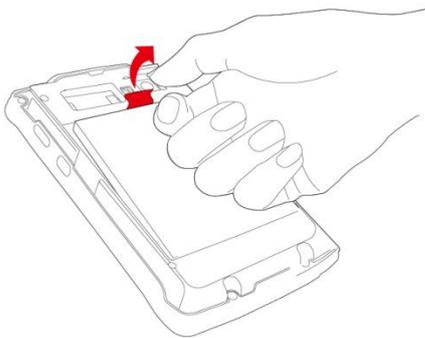
### 2.3.1 Sim Card and SD Card Installation

To Install the SIM Card and SD Card:

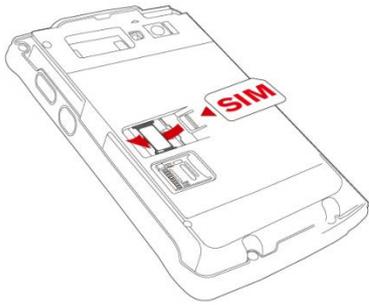
1. Place the E430 facing down and then locate the screws on the backside
2. Unscrew the screws and gently pull the back cover



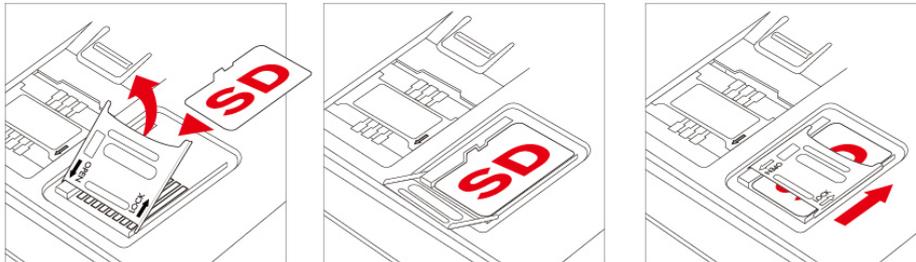
3. Pull the plastic strap and then remove the battery



4. Locate the SIM card holder
5. Insert the SIM card (with the gold parts facing down and cut-off corner facing out) in the direction of the arrow as shown in the figure



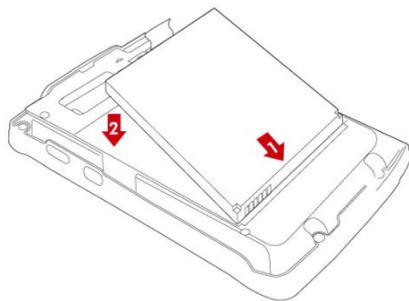
6. Locate the SD card holder
7. Push the SD card holder in the direction of the arrow to unlock it.



8. Pick and raise the SD card holder up in upright position and then put the SD Card into the socket
9. Close the SIM card holder and push it into lock position until there is a click sound

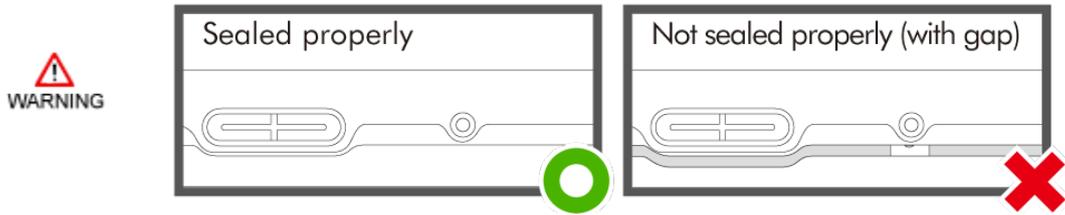
### 2.3.2 Battery Installation

1. Reinsert the battery by latching the bottom first and then push it down.



2. After battery installation, put back the back cover and make sure all the 6 screw holes fit. Screw and fix the back cover by using gentle torque of 2 Kg

### Check the Sealing



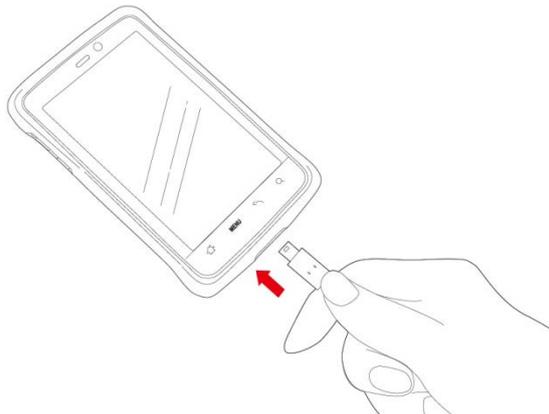
### 2.3.3 Battery Charging

Please charge the battery before using the PDA for the first time, charge the battery until the LED indicator turns solid green. To charge the E430, use a cable or a docking with appropriate power supply. For more information about the E430 accessories, see [chapter 5](#).

To charge the battery using USB/ Charge cable:

1. Connect the power supply output connector to the input power port on the USB/Charge cable.
2. Remove the protective rubber and connect the USB/ Charge cable to the bottom of E430. The battery charge LED indicates the battery charging status

LED Status	Indication
OFF	E430 is not charging E430 is not properly connected to a power source
Solid Red	E430 is in charging process
Solid Green	Charging complete

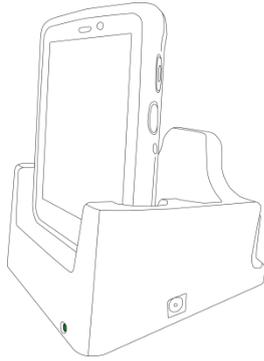


This product uses a non-removable battery. The battery should only be removed when you want to change the SD Card or SIM Card.

To charge the battery using Docking:

1. Connect the docking to power, Insert the E430 into the slot to begin charging.

2. The E430 LED indicator indicates the status of the battery charging



This docking provides Input: 12V/36W DC in

### 2.3.4 Remove the screen protector

The E430 has 3 screen protectors on the front screen, real camera lens and top sensor lens (Optional). Please remove the screens protectors to avoid the image quality affected.

## 2.4 Turning On and Off the Device

### 2.4.1 Turning the E430 On

1. Press and hold the power button for 3 seconds, located on the right side of the unit.



2. When the device vibrates, release the power button.  
The desktop screen is displayed.



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When you finished the OS image update and turn the E430 on, please wait more than 1 minute on the start screen to load the image data.

You'd better to connect the power adapter to avoid the machine shutdown due to insufficient power.

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## 2.4.2 Turning the E430 Off

1. To turn off the device, press and hold the power button until the phone turn off.
2. User can also use Turn Off program in Start Menu.

## 2.5 Resetting to Factory Defaults

To reset the device to factory defaults:

1. Press Power Button and Volume Up key at the same time will reset your device to factory defaults. Insert the password and tap enter.
2. Tap Reset default to reset the device to factory defaults.
3. If it requires password, insert 0000 as the password for reset to factory default.



Performing a factory data reset does not delete any system software updates.

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# Chapter 03

## BASIC SETTINGS

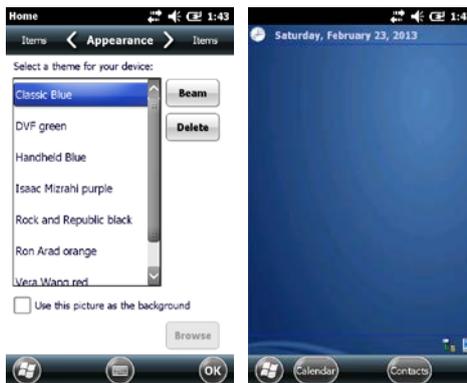
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## Chapter 3: Basic Settings

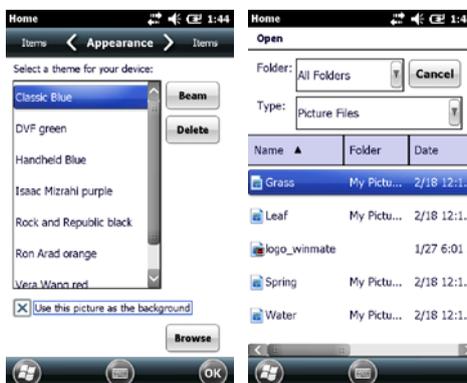
### 3.1 Home Screen



You can change the color or wallpaper for E430 home screen. Go to Start Menu and tap Settings. There are some items you can setting here. Choose Home to change the home screen color and wallpaper.



In Appearance, the list shows theme you can choose for E430. Select the theme and press OK on the bottom bar. Then the Home Screen will be changed.



You can also use the picture you want to be the wallpaper. In Appearance, click the check box under theme list. And tap Browse to select the picture you want to apply to wallpaper.

### 3.2 Start Screen



All the function for E430 is in Start Screen. You can enter this by tap Start Menu icon on the bottom.

- |   |   |   |  |
|---|---|---|--|
|  | <b>Home</b> -Tap to back to Home Screen.                          |  | <b>Text</b> -Send or receive mail.                                     |
|  | <b>E-mail</b> -Send or receive mail.                              |  | <b>Contacts</b> -Add and edit your contacts.                           |
|  | <b>IE</b> -Browsing the website.                                  |  | <b>Calendar</b> -Add and edit the schedule on calendar.                |
|  | <b>Settings</b> -Setting for system, clock, Bluetooth and so on.  |  | <b>Getting Started</b> -Step by step to set up E430.                   |
|  | <b>Alarms</b> -Set the Alarms.                                    |  | <b>Pictures &amp; Videos</b> -View the picture and video file in E430. |
|  | <b>Windows Media</b> -Play the music and video file in E430.      |  | <b>Messenger</b> -Log in your Messenger account.                       |
|  | <b>MSN Weather</b> -View the weather information from MSN.        |  | <b>Windows Live</b> -Log in Windows Live account.                      |
|  | <b>MSN Money</b> -View the stock market information from MSN.     |  | <b>Calculator</b> -Open Calculator application.                        |
|  | <b>Games</b> -Play game on E430.                                  |  | <b>Notes</b> -Make notes by hand writing or typing.                    |
|  | <b>Tasks</b> -Add task list and change the priority for each one. |  | <b>File Explorer</b> -Manage your files one E430.                      |

- |   |  |   |  |
|---|--|---|--|
|  | <b>ActiveSync</b> -Setting the ActiveSync with PC.                 |  | <b>Internet Sharing</b> -Setting the functions and connecting way.                   |
|  | <b>Task Manager</b> -Manage all task on E430.                      |  | <b>Search Phone</b> -Search data or files in E430.                                   |
|  | <b>Help</b> -Connect to Windows Phone Online Help Center.          |  | <b>OfficeMobile2010</b> -Open OfficeMobile2010 Applications.                         |
|  | <b>Modem Link</b> -Settings about Modem Link with PC.              |  | <b>Power OFF</b> -Power off application to turn off E430.                            |
|  | <b>Remote Desktop Mobile</b> -Setting the remote desktop function. |  | <b>WDC Reader</b> -Barcode Reader or RFID application only for E430 with BR or RFID. |

### 3.3 Title Bar

Clickable icons in the Title Bar immediately show you the status of your network, your phone, the volume, the battery, and the time. Use the following table to understand what the icons mean.

#### Status Bar Icon Descriptions

Icon	Description
	You have a new notification.
	You have a new text message.
	You have a new e-mail message.
	You have a new instant message.
	You missed a call.
	The speakerphone is on.
	The phone is roaming.
	An alarm is set.
	The microphone is on.

Icon	Description
	A Bluetooth headset is detected.
	An ActiveSync connection has been established.
	There was a problem with the ActiveSync synchronization.
	Synchronizing through a Wi-Fi connection.
	Connected to a wireless network and other networks are detected.
	Information about a new wireless network is available.
	A network connection is active.
	A network connection is inactive.
	The phone has maximum signal strength.
	The phone has no signal.
	The phone capability is off.
	The phone has no service.
	The phone is searching for service.
	Data is being transferred.
	A voice call is in progress.
	Voices call in on hold.
	There is no SIM card present in the computer.
	The volume is off and the phone is set to vibrate.

Icon	Description
	The volume is on.
	The volume is off.
	The battery has a full charge.
	The battery has a medium charge.
	The battery has a medium charge.
	The battery has a low charge
	The battery has a very low charge.
	The battery is attached to external power and is charging.
	No battery is installed in the computer.
	Call forwarding is on.
	Voice mail is off.
	GPS locator is off.
	GPS locator is on.

### 3.4 Tile Bar

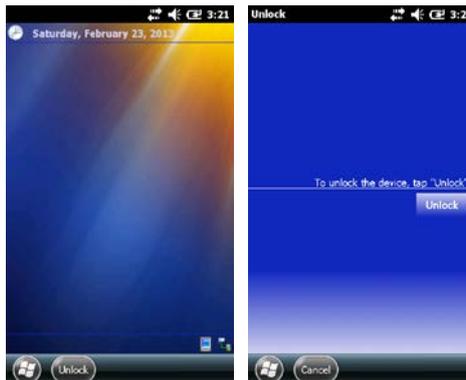
On the screen bottom it's Tile Bar which shows Lock Screen icon, Calendar icon, Menu and so on. Here is some Tile Bar below.



You can press to enter Start Menu. Press will back to previous step. Press to lock E430 and if you want to unlock just press to enter unlock page.

### 3.5 Securing Device

To lock the screen, tap to access lock screen mode. To unlock the screen, tap to enter unlock screen and tap the **Unlock**.

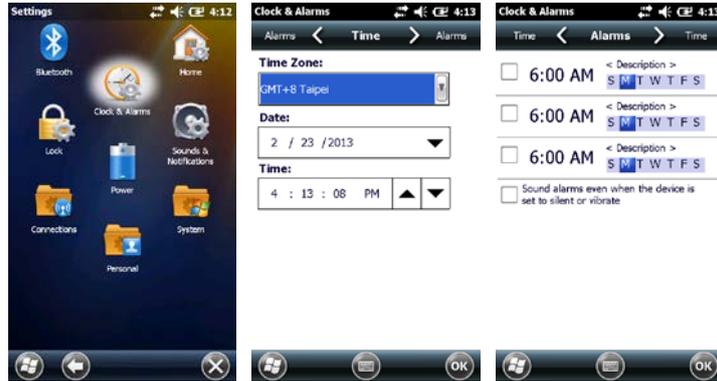


In order to prevent somebody access to your personal data, you can lock E430 when it's inactive for a specific time. And it wills needs password to access unlock device. Go to **Start menu > Settings > Lock**. Check the box of "Prompt if phone unused for" and set the time for idle time. And you can set the password type and password in the blank below.



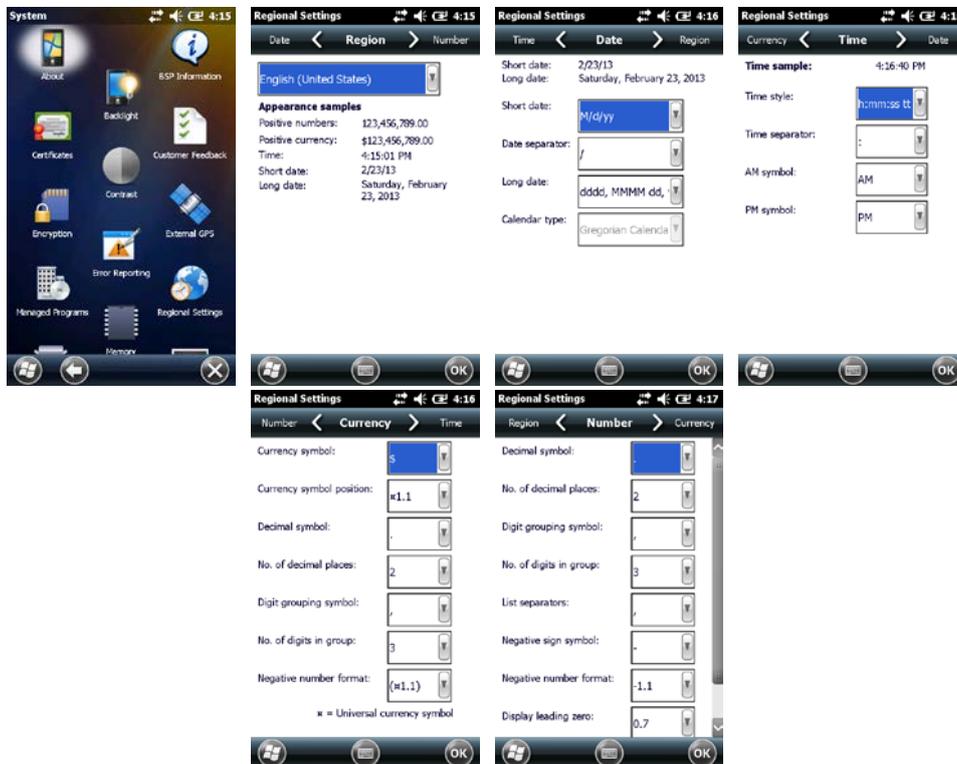
### 3.6 Setting Date and Clock

You could setting the date and time on E430. Go to **Start menu > Settings > Clock & Alarms**. In the Time page you can set the time zone, date and time here. In the Alarms page here are 3 alarms you can set. And set the repeat day in Description item.



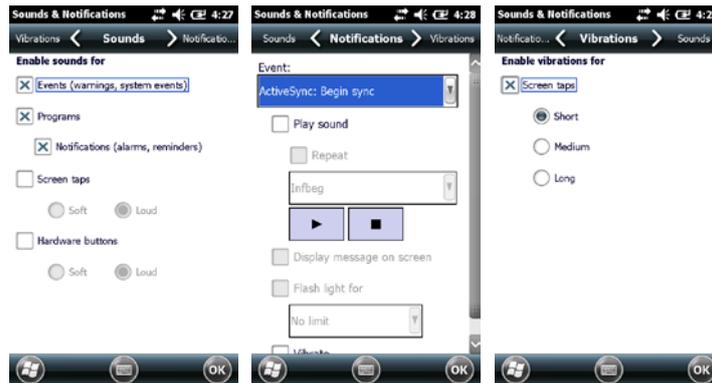
#### 3.6.1 Setting Regional Option

If you want to change the region on E430 you can go to **Start menu > Settings > System > Regional Settings**. In Region page you can choose the region in drop-down list. In Date, Time, Currency and Number page you can set the format for each one.



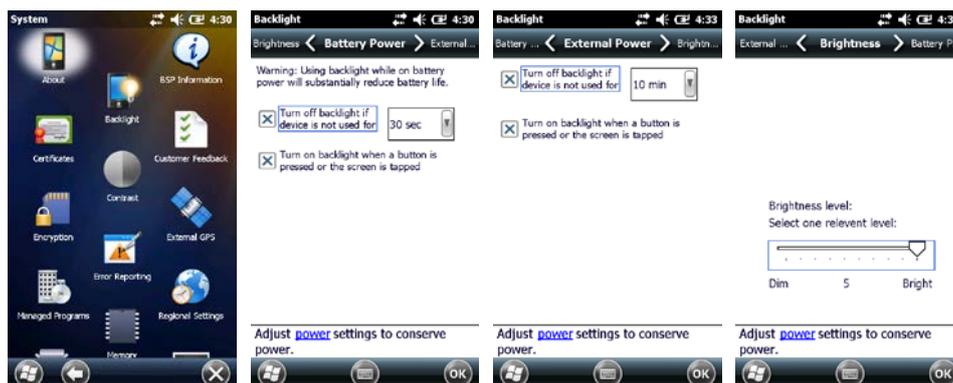
### 3.7 Sound and Notifications

To change the sound or notifications, you can go to **Start menu > Settings > Sounds & Notifications**. In Sounds page you can set when will enable the sounds such as for events or screen taps. In Notifications page you can set the sounds for each event in drop-down list. In Vibrations page you can enable vibration for tap screen and the vibrate type such as short, medium or long.



### 3.8 Backlight Setting

To change the backlight, you can go to **Start menu > Settings > System > Backlight**. In Battery Power page and External Power page you can set the time to turn off the backlight if E430 is not used for a specific time. And you can use drop-down list to select the time. In Brightness page you can adjust the brightness by scroll bar.



### 3.9 Power Management

The setting about Power Management will help you to extend the battery life time. Go to **Start menu > Settings > Power**. In Battery page you can see the current status of battery. In advanced page you can turn off screen if E430 idle for a specific time to save the power.



### 3.10 Data Transmit

You can copy files between PC and E430 or storage card in E430. You can manage files by PC or use File Explorer on E430.

#### 3.10.1 Transmit with PC

First of all, please connect E430 to PC by USB cable. Use ActiveSync on PC and tap Explorer. And it will show the folders on E430. You can copy any files on E430 to PC or copy files from PC to E430 on this way.

#### 3.10.2 File Explorer

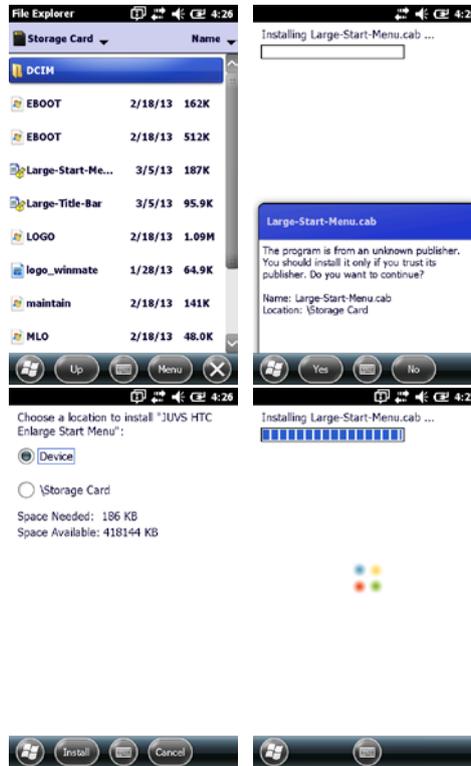
You can also use File Explorer to manage files on E430. Go to **Start menu > File Explorer** and it will show folders in Storage Card or in E430. Tap the file and press Menu on the bottom. You can cut or copy file to E430's storage or storage card. On the top drop down list shows all storage place such as My Device, means E430, and Storage Card.



### 3.11 Installing and Removing Program

#### 3.11.1 Installing from Device

If the file you want to install is .cab file, please download the file to E430 and use file explorer to find the .cab file. Tap that file to access installation. Follow the installation step by step and you can choose the position to install the file.



#### 3.11.2 Installing from PC

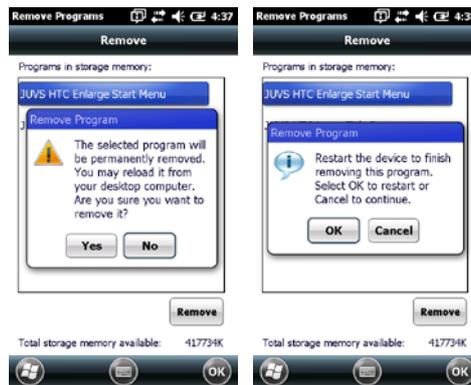
If the file you want to install is an .exe file, you have to download it to PC and connect E430 with PC by USB cable. After that just double click the .exe file and follow the steps on PC and E430.

#### 3.11.3 Removing Program



When you want to uninstall the program, please go to **Start menu > Settings > Systems > Remove Programs**. The list will show all program which is already installed on E430. Choose the one want to remove and click the **Remove** button.

There will ask you to confirm this removing, just press **Yes** and press **OK** to restart E430.



### 3.12 Task Manager



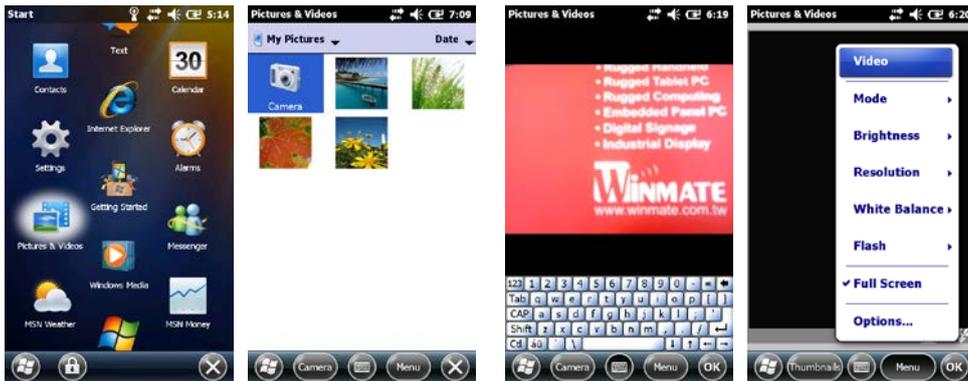
Task Manager can manage all running task on E430. Go to **Start menu > Task Manager** to open task manager program. You can tap each one task and press the **End Task** button on bottom to end it or tap **Menu** to choose **End All Tasks**.

### 3.13 System Information



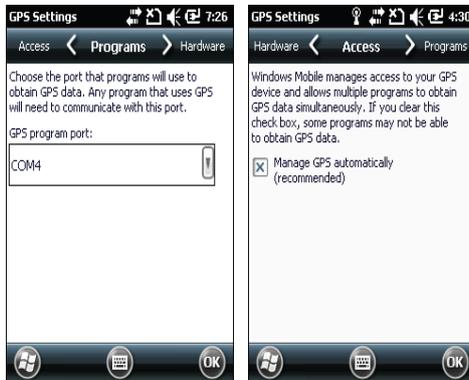
### 3.14 Camera

To open Camera function, you can go to **Start menu > Pictures & Videos**. And there is a Camera icon you can tap it to open Camera application. In camera mode, tap  and press Enter button to take picture. If you want to change Video mode, please tap Menu on bottom and choose **Video**. In Menu list you can change Mode, Brightness, Resolution, White Balance, Flash and Options.



### 3.15 GPS

Go to **Start > Settings > System > External GPS**. The GPS Settings screen appears with Programs selected.



Select the COM port that you want your programs to use to get GPS data from your E430. Tap Access and select the **Manage GPS automatically** check box.

# Chapter 04

## SAFETY INFORMATION

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## Chapter 4: Connecting and Synchronizing

You can synchronize with your PC for Outlook, Office and files such as picture and media. Before synchronize with PC, you have to install the newest ActiveSync from Microsoft official website. And connect with PC by USB cable.

### 4.1 ActiveSync

In order to connect E430 with PC you have to install ActiveSync first. Go to Microsoft official website search the newest ActiveSync and install it. It will be better if later 4.5 version.

After install ActiveSync you can connect to PC. And the ActiveSync will detect your E430 automatically. If not you can remove the connection with PC and try again. The first time connect with ActiveSync will ask you synchronize or not. Please tap **Next** to setting the synchronizing relationship. After few steps setting, all the files, e-mail, and media will be synchronized on E430.

### 4.2 Synchronizing with PC

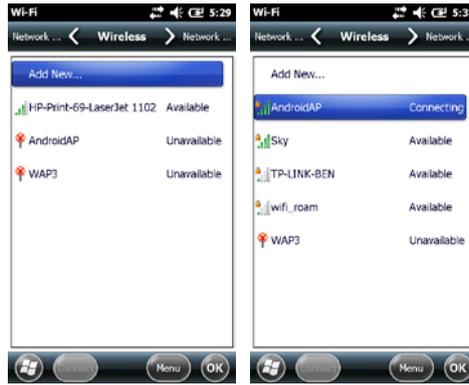
After the settings upon, you can synchronize with PC with ActiveSync. Connect with PC and go to Start menu choose ActiveSync on E430. It will show as the picture

below. Press  to synchronize manually.



### 4.3 Connecting to Internet

Before browsing internet you have to connect to Wifi first. Go to  Start Menu > Settings > Connections > Wifi. And you will see the picture below. Choose the wireless you want to connect and type in password if need it to finish the connection setting.



After connected to Wifi, go to start menu tap IE to browse Internet. You can tap



to choose more function such as keyboard, menu, back, start menu, and exit.

The scroll bar on the right side is zoom in/out bar. The blank on top is the URL address blank and you can type in the webpage address here.



#### 4.4 Sending and Receiving e-mail

First of all, you have to setup the e-mail account. Tap **Start** > e-mail > **Setup e-mail**. Follow the steps to set up your e-mail account. You can synchronize with Microsoft Outlook or POP Mail server.



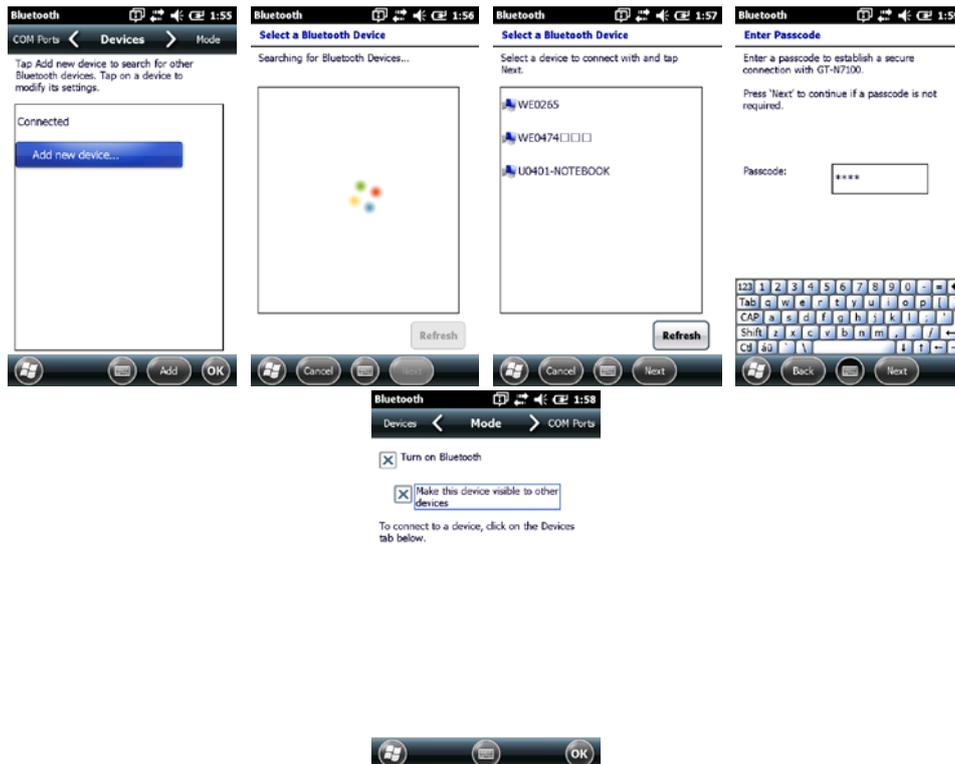
To send and receive mail, tap **Start** → e-mail and tap **New** to write a new mail. And press send when you finish the mail. You can manually start sending/receiving mail or stop it by press the menu and choose **Send/Receive**.

## 4.5 Connecting with Bluetooth

Bluetooth is a wireless technology standard for exchanging data over short distances from fixed and mobile devices, creating personal area networks (PANs) with high levels of security. It can connect several devices, overcoming problems of synchronization.

E430 support Bluetooth v2.1+EDR. It is fully backward compatible with 1.2. The headline feature of 2.1 is securing simple pairing (SSP): this improves the pairing experience for Bluetooth devices, while increasing the use and strength of security. 2.1 allows various other improvements, including "Extended inquiry response" (EIR), which provides more information during the inquiry procedure to allow better filtering of devices before connection and reduces the power consumption in low-power mode.

Enhanced Data Rate (EDR) is for faster data transfer. The nominal rate of EDR is about 3 Mbit/s, although the practical data transfer rate is 2.1 Mbit/s. EDR can provide lower power consumption through a reduced duty cycle.



To start pairing with other Bluetooth device, tap **Start**  → **Settings** → **Bluetooth** → **Add**. E430 will search all available Bluetooth devices nearby. Choose the device you want and type in the password to pair with it. If you can't find E430 from other device please go to the Mode page and check the box of "make this device visible to other devices".

# Chapter 05

## ACCESSORIES

- 5.1 ACCESSORIES

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## Chapter 5: Accessories

### E430 Standard Accessories

Standard Accessory	Part Number	Details
Universal USB Adapter	922Z005W05V1 USA 922Z005W05V4 EU 922Z005W05V2 UK 922Z005W05V3 AUS	Input : AC 100-240V 50/60 Hz Output : 5V-1A
Micro USB Cable	9487049050K0	Provides power to the E430 and USB communication with a host computer
Bluetooth Manager	95LT00000012	Provides an ease of use interface for managing the Bluetooth
Micro SD Card	76G004300000	4GB Micro SD Card
Screen protector	9116043K1700	Protect touch screen against dirt and water
Quick Start Guide		

### E430 Optional Accessories

Optional Accessory	Part Number	Details
Micro USB Host Cable (OTG Cable)	9480058040K0	Provides OTG function and acting as a host allowing a USB flash drive to be attached
Micro SD Card		Provides capacity size from 8-32G
Hand Strap	9B0000000317	Secure the device when using it
Vehicle Adapter	9260005W05V0	Input 5V DC cigarette lighter socket USB car charger
Vehicle mounting kit	98K000A0001Q	Fix the E430 inside your vehicle
Bluetooth printer	9B0000000266	<ul style="list-style-type: none"> <li>● Mobile thermal receipt printer</li> <li>● Quick and efficient printing</li> <li>● Withstands drop up to 1.2 m</li> <li>● Long lasting battery</li> <li>● Supports wireless communication</li> <li>● Easy to store setup parameters</li> </ul>
Office docking	98K000A0001L	Input 12V / 36W DC in
Headset	9B0000000321	Wired plug-in headset for phone use
Soft case holster	9B0000000323	Holster with flap
Mobile Power Station	9A0000000222	5V / 9V / 12V DC Out Capacity: 12000 mAh / 3.7 V